

CUSTOMER CURRENTS



ORANGE & ROCKLAND NEWSROOM SPRING 2026

Welcome to the new, quarterly e-newsletter from Orange & Rockland! We are working tirelessly throughout our service area to continue improving the reliability and resiliency of our energy systems, all while working with our customers to keep their bills affordable.



Improving Service Reliability and Resiliency in Clarkstown

O&R is working diligently to complete one of the largest underground projects in company history. Over five miles of underground transmission cable is being installed to provide additional electric power to southern Rockland County, improving service reliability and making the system safer and more robust.

[MORE ABOUT LINE 705](#)



Helping New Yorkers Manage Energy Costs

We understand that costs are rising across the board for our customers. That's why we advocated for the Enhanced Energy Affordability Program (EEAP). Now, O&R customers with household incomes below the state median who are not currently enrolled in government assistance programs could become eligible to receive discounts on their energy bills.

[MORE ABOUT ENERGY AFFORDABILITY](#)



7,260 in 2025

1,773 in 2023

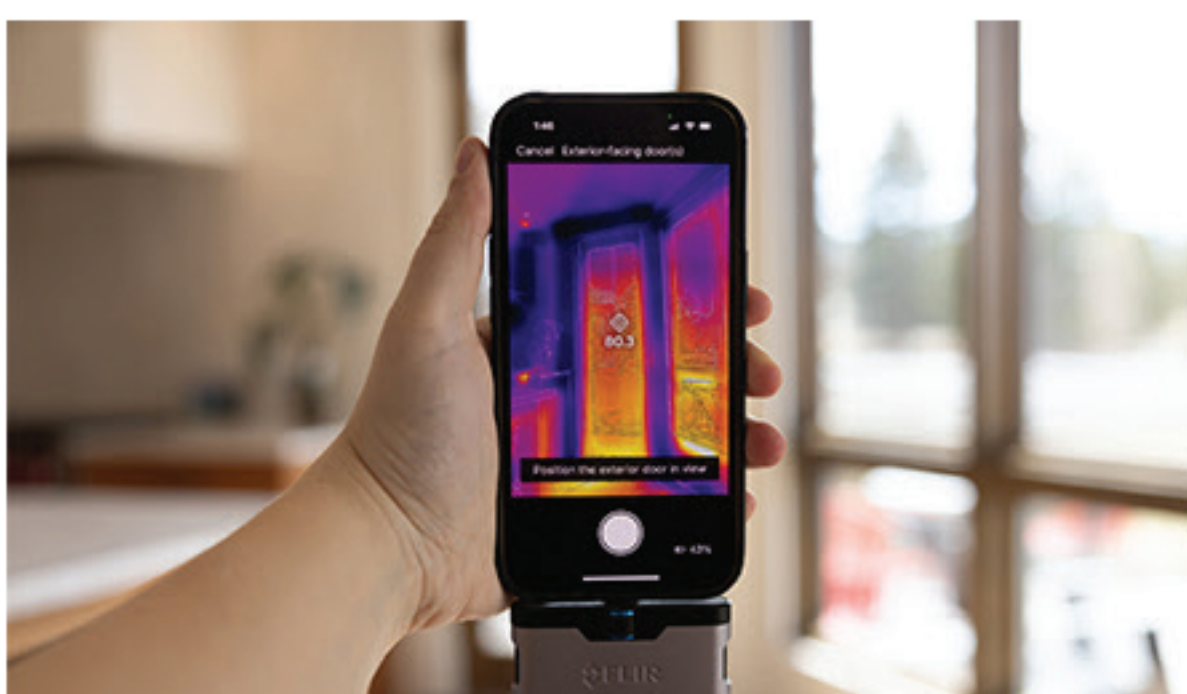
SmartCharge Enrollment is growing!

A Record Year for EV Customers

Through O&R's SmartCharge New York program, electric vehicle drivers are earning cash rewards by simply charging when there is less stress on the grid and least expensive. This program is proving that smart charging can be a win win: great for the grid, great for customers' wallets, and great for the environment.

Enrollment has grown significantly each year, from 1,773 in 2023, to over 7,260 in 2025! If you are an EV owner in the O&R service territory, learn more about how you can participate.

[MORE ABOUT SMARTCHARGE NY](#)



Customers Can Get a Boost at Their Local Library

In an ongoing effort to help customers save money on their energy bills, O&R has announced a new partnership with Ramapo Catskill Library System to help you improve the energy efficiency of your home. O&R customers can now borrow a HomeBoost BoostBox, a do-it-yourself energy kit.

[MORE ABOUT HOMEBOOST](#)